

Home Care Pricing Schedule.

Effective Until: 31.01.25



*A non-profit community based
public benevolent institution.*

A photograph of a female caregiver in a blue uniform with white piping, smiling warmly while serving a meal on a white tray. The tray contains a glass of water, a plate of rice, and some green vegetables. The caregiver is leaning over the tray, and the patient's head is partially visible in the foreground. The background is a soft-focus indoor setting.

Home Care Pricing Schedule.

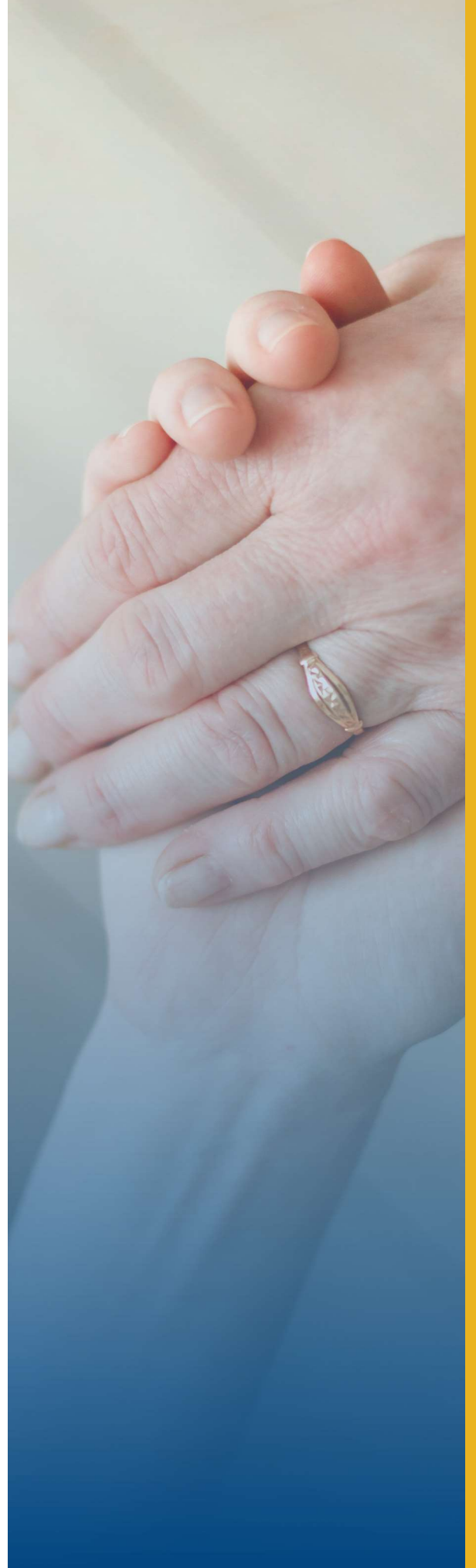
This schedule provides information regarding the price for common services that you are able to access through a Home Care Package (HCP).

This information will assist you in understanding the amount of subsidy that you will receive in your package, and the fees that *Home Assist Community Services* will charge for services delivered to you.

These services that are part of your care plan are GST free.

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Subsidies

Government Subsidy

Government subsidies are available to deliver the care and services that meet your needs, goals, and preferences:

Home Care Package Level	Daily Amount	Fortnightly Amount	Yearly Amount*
Level 1	\$29.01	\$406.14	\$10,588.65
Level 2	\$51.02	\$714.28	\$18,622.30
Level 3	\$111.04	\$1,554.56	\$40,529.60
Level 4	\$168.33	\$2,356.62	\$61,440.45

General Fees

Fees that you may be required to pay

Basic Daily Care Fee:

Home Care Package Level	Daily Amount** <i>(Home Assist will not charge the daily care management fee)</i>
Level 1	\$11.22
Level 2	\$11.87
Level 3	\$12.20
Level 4	\$12.53

Home Assist has determined not to charge the Daily Care Fee:

You may elect to pay the daily care fee, to increase the value of your package budget, to receive the care and services that you have chosen.

Rates and charges are current as of 01/07/2024

*Yearly Amount based on 365 days per year

**As at January 2024

Income Tested Fee:

The income-tested care fee is a contribution that care recipients are asked to pay if they can afford to do so, and is in addition to the basic daily fee. The income tested care fee is determined through an income assessment, which is conducted by *Services Australia*, or the *Department of Veteran Affairs (DVA)*, if applicable.

Services Australia or the DVA will provide you with this information. Home Assist Community Services requires that you provide us with a copy of your income tested fee.

Management

Care Management Guide

Care management is an important service that includes coordinating care and services that help you meet your needs and achieve your goals as identified in your care plan.

Care Management includes ongoing assessment and planning, which is undertaken on a **monthly basis** (at least) to ensure you continue to receive the care and services you need.

All Care Management and associated care plans are created *uniquely*, being suited to the identified *needs, goals, and preferences* of each consumer.

Your Care Management at *Home Assist Community Services*, is attended by a Registered Nurse. This includes:

- *Regularly assessing your needs, goals, and preferences.*
- *Reviewing your home care agreement and care plan.*
- *Ensuring the care and services provided to you are aligned with other supports.*
- *Partnering with you and your representatives about your care and services.*
- *Ensuring that the care and services you receive are culturally safe.*

Rates and charges are current as of 01/07/2024

Care Management Fees and Charges:

<i>Home Care Package Level</i>	<i>Daily Care Management Fee</i>	<i>Care Management Fee Per Fortnight</i>	<i>Hours Per Fortnight</i>
<i>Level 1</i>	<i>\$5.22</i>	<i>\$73.08</i>	<i>1 hour</i>
<i>Level 2</i>	<i>\$9.18</i>	<i>\$128.52</i>	<i>2 hours</i>
<i>Level 3</i>	<i>\$19.99</i>	<i>\$279.86</i>	<i>4 hours</i>
<i>Level 4</i>	<i>\$30.30</i>	<i>\$424.20</i>	<i>5 hours</i>

Package Rates

Package Management

Package Management is the ongoing organisational activities associated with ensuring the smooth delivery and management of a home care package.

This includes the provision of monthly statements, communication regarding your funding, fees and subsidies, rostering and scheduling, information technology and data security (Inclusive of Government Reporting and compliance to meet the Government Guidelines for Home Care Packages).

<i>Package Level</i>	<i>Package Management Fee (Per Day)</i>	<i>Package Management Fee (Per Fortnight)</i>
<i>Level 1</i>	<i>\$3.77</i>	<i>\$52.78</i>
<i>Level 2</i>	<i>\$6.63</i>	<i>\$92.82</i>
<i>Level 3</i>	<i>\$14.44</i>	<i>\$202.16</i>
<i>Level 4</i>	<i>\$21.88</i>	<i>\$306.32</i>

Rates and charges are current as of 01/07/2024

Domestic Assistance

<i>Mon to Fri (6am to 6pm)</i>	<i>Mon to Fri After Hours (6pm to 6am)</i>	<i>Sat</i>	<i>Sun</i>	<i>Public Holiday</i>
\$74.00	\$83.00	\$111.00	\$140.00	\$170.00

Domestic Assistance (Household Tasks) Includes...

- *Cooking and Meal Preparation*
- *Preparing Grocery Lists*
- *Mopping, sweeping and vacuuming*
- *Cleaning kitchen counters and appliances*
- *Checking bathrooms*
- *Dusting, organising and cleaning rooms*
- *Making beds and changing linen*
- *Machine washing laundry (Including clothes and bedding)*
- *Organising dry cleaning (for any clothes or bedding that is not machine washable)*
- *Ironing and putting clothes away*
- *Taking out garbage*



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Social Support*

<i>Mon to Fri (6am to 6pm)</i>	<i>Mon to Fri After Hours (6pm to 6am)</i>	<i>Sat</i>	<i>Sun</i>	<i>Public Holiday</i>
\$74.00	\$83.00	\$111.00	\$140.00	\$170.00

Social Support Includes...

- *Preparing grocery lists*
- *Helping with letters and reading mail*
- *Reading books and newspapers*
- *Companionship and friendly conversation*
- *Playing cards and assistance to pursue interests*
- *Transportation to and from medical appointments and social events*
- *Running errands*
- *Going on outings*
- *Visits outside the home*
- *Grocery shopping (Both accompanied and unaccompanied)*

**\$1.10 per km when transport with client*



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Personal Care

<i>Mon to Fri (6am to 6pm)</i>	<i>Mon to Fri After Hours (6pm to 6am)</i>	<i>Sat</i>	<i>Sun</i>	<i>Public Holiday</i>
\$74.00	\$83.00	\$111.00	\$140.00	\$170.00

Personal Care Includes...

- *Bathing, showering, personal hygiene, grooming, dressing and undressing*
- *Toileting and continence care*
- *Assistance to transfer (E.g. In and out of a bed or chair)*
- *Mobility assistance and help to reduce the risk of slips and falls*
- *Help with exercises*
- *Assistance with dining (Eating utensils, eating aids, and assistance with feeding)*
- *Provides individual attention, supervision and physical assistant with communication (This includes impaired hearing, sight speech and lack of common language).*
- *Assistance with fitting sensory communication aids*
- *Checking hearing aid batteries*
- *Cleaning spectacles*
- *Assistance to use the telephone*



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Nursing Care / Clinical Care

<i>Mon to Fri (6am to 6pm)</i>	<i>Mon to Fri After Hours (6pm to 6am)</i>	<i>Sat</i>	<i>Sun</i>	<i>Public Holiday</i>
\$132.00	\$150.00	\$180.00	\$205.00	\$260.00

Nursing Care / Clinical Care Includes...

- *Symptom management*
- *Responding to changes in health condition*
- *Wound Care*
- *Medication Administration*
- *Enteral (Tube) Feeding*
- *IV Therapy and medications*
- *Catheter Care*
- *Wellness and Reablement*
- *Palliative Care*
- *Dementia Services*
- *Diabetes Educator*



Rates and charges are current as of 01/07/2024

In Home Respite

<i>Mon to Fri (6am to 6pm)</i>	<i>Mon to Fri After Hours (6pm to 6am)</i>	<i>Sat</i>	<i>Sun</i>	<i>Public Holiday</i>
\$74.00	\$83.00	\$111.00	\$140.00	\$170.00

In Home Respite Includes...

- *With Home Respite, our staff provide short term care, which allows the family carer to have time to rest, or attend to activities outside the home (Catching up with friends, shopping, attending appointments), while the loved one continues to be cared for in their own home.*

Respite Overnight

Respite Overnight Includes...

- *Respite Overnight includes 12 hours of coverage. During 4 of these hours, our support workers are active, and the other 8 hours are set for sleepover. Additional hours are not included in the care package, and will be charged at an hourly rate for personal care, as per the appropriate day.*
- *Prices on Request.*

Rates and charges are current as of 01/07/2024

Yard Maintenance

Light Gardening / Yard Maintenance

<i>Mon to Fri (6am to 6pm)</i>	<i>Mon to Fri After Hours (6pm to 6am)</i>	<i>Sat</i>	<i>Sun</i>	<i>Public Holiday</i>
\$83.00	NA	NA	NA	NA

Light Gardening and Yard Maintenance Includes...

- Lawn mowing, whipper snipping and general garden maintenance.*

Travel Fees

Costs

Travel will be charged at \$10.00 per Service.

- This is a one way charge. If the same Care Worker performs back to back services, only one charge will apply.*

Appointments and social outings in staff vehicles will be charged at **\$1.10 per Kilometre.**

Rates and charges are current as of 01/07/2024

Costs

This is an independently quoted service.

The price will be discussed before a third-party service is arranged.

Allied Health Specialists Includes...

- *Physiotherapist*
- *Exercise Physiologist*
- *Dietitian*
- *Social Worker*
- *Podiatrist*
- *Psychologist*

Occupational Therapy

Mon to Fri (6am to 6pm)	Mon to Fri After Hours (6pm to 6am)	Sat	Sun	Public Holiday
\$140.00	NA	NA	NA	NA

A travel charge of \$1.10 per kilometre applies

Rates and charges are current as of 01/07/2024

Home Modifications and Maintenance Services

This is an independently quoted service.

The price will be discussed before a third-party service is arranged.

Some Home Modification and Maintenance Services Include...

- *Maintaining the home and garden in a condition of functional safety, and providing an adequate level of security (such as cleaning gutters).*
- *Easy access tap modifications, shower hoses, and bath rails.*
- *Assisting the care recipient (And the home-owner as well, if the home owner is not also the care recipient), to access technical advice on major home modifications.*



Rates and charges are current as of 01/07/2024

Goods, Equipment, and Assistive Technology

This is an independently quoted service.

The price will be discussed with you and all of your representatives **before** third-party service is engaged.

- *Providing crutches, quadruped walkers, walking frames, walking sticks and wheelchairs.*
- *Providing mechanical devices for lifting, bed rails, slide sheets, sheepskins, tri-pillow and pressure relieving mattresses.*
- *Personal Monitoring Alarms.*
- *Services and supports to aid Telehealth.*

Third Party Provider Charge

The costs of all services and items provided by third-party service providers will be billed directly to the Home Care Package.

This may include a charge for *Home Assist Community Services* business overheads, and will be discussed before being applied.

The maximum charge for services provided by third-party providers is \$73.00.

Cancellation Fees

Our cancellation policy will be discussed individually.

Please note that should a service be cancelled within 24 hours of the scheduled provision of services, then we may charge you for the delivery of these services.

The reasons for the cancellation will be considered when charging a cancellation fee.

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